



Indicator 1



100%

SGR practices are used to review/evaluate every initiative

Indicator 2



100%

Strategic priority projects and initiatives follow project management processes

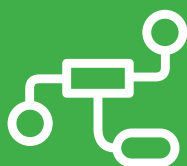
Indicator 3



of days:
NS grad: 5.5
CFTA: 1.5
IEN: 5.5

Average time to approve and process a registration request: NS grad, CFTA, IEN

Indicator 4



100%

Projects/initiatives are assessed through the risk management framework

Indicator 5



100%

Response time to Live-Chat inquiries

Indicator 6



progress to plan

Committed to continuous education in diversity & inclusion through the NSCN road map

Indicator 7



1 day

Average days for receipt of complaint to be acknowledged

Indicator 8



1.25 days

Average days to submit decision to Complainant and Respondent once the Committee render decision

Indicator 9



progress to plan

Monthly financial reviews demonstrate responsible stewardship of its financial resources